

August 13, 2013

C. William Uhr, Jr.
MAX Energy Systems LLC
6705 Valley Brook Dr.
Falls Church, VA. 22042

Dear Bill,

I wanted to take a moment to thank you and your team for all your hard work in the installation of our 20kw Generac generator and your dedication to excellent customer service. From the our first meeting where you took the time to thoroughly explain the options we had in choosing a generator until the last when you handed over the keys and explained how to use our new generator you made the process seamless and easy. Your team was excellent; I found them to be absolute professionals who arrived on time, and did outstanding work.

In addition to our project I also wanted to thank you for going above and beyond with helping my father with his generator project. As you recall he had a generator that had been sitting on the pad, partially installed for a full year when you and I had our first meeting. Unfortunately the company he had used had fallen on hard times and were financially unable to finish the installation. Upon hearing of his predicament you offered to have your gas and electric guys meet with him in an effort to finally get his generator online. Through some investigation on your part you even learned that the prior contractor had not pulled any permits (something that he said he had done). I am happy to report that in the installation has been completed and my father is now waiting on the final inspection!

Again, thank you so much for a job well done.

Sincerely,

Chris Bonnaffon
Falls Church, VA