

August 21, 2013

Bill Uhr, President
MAX Energy Systems
6705 Valley Brook Drive
Falls Church, VA 22042

Dear Bill:

Judy and I just can't thank you enough for the marvelous, careful work you and your team displayed installing our generator. We knew you would be good when our builder Dave Merrill referred us to you, but your dedication and expertise exceeded our already high expectations.

You met with us to carefully review our options; answered our seemingly incessant questions with candor, respect, and patience; and even ran (almost constant) interference for us when the county lost our paperwork. You worked with us to get the best equipment we could and stay within our budget and stayed in constant touch with us throughout the process.

Your crews showed up on time, eager to do the intricate work our installation required, and didn't even get sidetracked or frustrated when our back yard seemed to me more boulders than dirt! They took painstaking care with each step the process required - from bringing the backhoe into our back yard (without damaging our slate walkway) and digging and refilling the trench, to laying the electrical and gas pipes and the concrete pad, to installing the generator itself. They even took careful care of our plants.

We enjoyed working with them all so much that we refused to let them leave without dinner when the work took longer than they thought.

We rest assured knowing the quality of your work and the annual service your maintenance agreement guarantees.

We would be happy to recommend you to future customers and to demonstrate what a grand job you did for us.

With gratitude and respect,

Allida Black and Judy Beck