

June, 15, 2015

C. William Uhr, Jr.
MAX Energy Systems
6705 Valley Brook Drive
Falls Church, VA 22042

Dear Bill,

We are very pleased with our 25 kW natural gas whole-house generator and want to compliment you on your professional approach to the process. Indeed, we truly appreciated the fact that you came up with a generator plan tailored to us based on discussions about our goals and backup power needs. We found you to be very knowledgeable and quite helpful in explaining the reasoning behind your recommended plan.

Your installation crew showed up when they were supposed to, conducted themselves in a polite and professional way, were considerate at all times, did excellent work, and cleaned up thoroughly as they completed the various phases of the installation. The fact that you took care of the permits and inspections along with keeping us informed of the schedule and small changes was a big plus. We did not have to do anything in connection the installation.

Upon the completion of the job, your tutorial and "cheat sheet" was quite helpful in getting us up to speed on what to expect and how to care for the generator. We would be happy to recommend you and your team to anyone interested in a home generator installation that is smooth and worry free.

Sincerely,

Allen Barnes
Dunn Loring, VA