

December 11, 2007

Mr. C. William Uhr, Jr.
6705 Valley Brook Drive
Falls Church, VA 22042

Dear Mr. Uhr:

I would like to personally thank you for your professionalism and attention to detail and customer service regarding my purchase and installation of a permanent home generator.

I am an emergency responder and have several years experience in emergency management and decided some years ago that I wanted the security of a generator; one that I could depend on in the worst inclement weather that would operate when I was not at home and did not have to go out in the weather to start up. I also had concerns about use and storage of hazardous fuels. So in 2005 I looked into only the permanent natural gas type and selected three product providers. For each I met with representatives and saw the products operational.

When it came to MAX Energy Systems and Quiet Source my decision was made easily. The product is quiet and appropriate for my suburban setting where my neighbors as well as my own noise comfort is a concern, but it was your knowledge and professional commitment that provided me with the confidence to undertake this important investment. You have been either with me, or on site for every step of the way through the financing, delivery, installation, routine technical checks and any issues I had concerning operations or repairs. I appreciate how you continue to this day to provide excellent customer service and I will recommend your service and products with the greatest of confidence.

Sincerely,

Jean Adams
Kensington, MD